Jane Doe

Child Welfare Specialist

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Profile Summary

Dedicated and compassionate Child Welfare Specialist with over 5 years of experience in child advocacy and family support services. Proven track record in developing effective strategies to improve child welfare outcomes, streamline service delivery, and build strong community partnerships. Strong communicator with a keen ability to assess cases, develop intervention plans, and foster positive family dynamics.

Work Experience

Child Welfare Specialist

Springfield Social Services 1st Jun, 2018 - Present

- Led a team to improve child welfare metrics by 25% through the implementation of streamlined case management procedures.
- Developed comprehensive family support initiatives, which were adopted as best practices by other departments, enhancing service delivery.
- Successfully managed a caseload of 50+ families, ensuring the safety and well-being of children through detailed assessments and action plans.

Child Advocate

City of Madison Child Welfare Department 1st Aug, 2015 - 31st May, 2018

- Achieved a 30% reduction in response time by developing a new triage system for incoming cases.
- Collaborated with community organizations to secure additional resources for over 100 families, contributing to improved family stability.
- Conducted over 200 home visits annually, providing support and guidance to families under investigation.

Education

University of Illinois Urbana-Champaign

Master of Social Work 1st Sep, 2013 - 31st May, 2015

University of Wisconsin-Madison

Bachelor of Arts in Psychology 1st Sep, 2009 - 31st May, 2013

Skills

Crisis intervention, Child advocacy, Case management, Community outreach, Counseling, Report writing

Notable Projects

Family Reintegration Program

Spearheaded a program that reduced recidivism rates by 15% through targeted family support and counseling services.

Certifications

Certified Child Welfare Specialist

Issued by National Association of Social Workers, 1st Mar, 2019

Awards

Outstanding Service Award

Awarded by Springfield Social Services, 15th Jun, 2020